



## DotCells.com 30-Day Return Authorization

If you are not satisfied with your purchase, please fill out this form and return the item to the address below within 30 days of your purchase date. **All returns MUST include a filled out Return Authorization form or they will not be processed.**

We recommend that you contact us before returning your phone. Many times we can solve the problem you may be having with your phone. Give us a chance to fix the issue. If you want to return the phone before contacting us, or we directed you to fill out this form, then please fill out the form in as much detail as possible.

We offer a 30 day warranty for defective items in the form of an exchange or a refund. Items that are returned that are not defective will be charged a 15% re-stocking fee. We test every return we get to verify stated issues.

Please contact us if you have questions by going to our **“Support”** page on our website or calling us at **(866) 321-4215**, our office hours are **Mon-Fri 8am - 4pm** Pacific Standard Time.

Full Name: \_\_\_\_\_

Invoice/Order #: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

Reason for Return: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Circle (or click on Check Box) Your Request:

Exchange

Refund

Send Returns To:

DotCells Return  
1539 W. Orange Grove Ave.  
Orange, CA 92868